

# IHD and Shakopee Online Technical Support Resources



## Help Desk Support

[helpdesk@shakopee.k12.mn.us](mailto:helpdesk@shakopee.k12.mn.us) for student submitted ticket.  
[parenthelp@shakopee.k12.mn.us](mailto:parenthelp@shakopee.k12.mn.us) for parent submitted ticket.  
Phone: (952) 697-8701 (English, Soomaali, Español)

On-Site support available by appointment

## Translators

SOMALI - ADEN FITHAR – 952-496-5166  
RUSSIAN - SVETLANA MSHAR – 952-496-5094  
SPANISH E-5 - EVELIN HERNANDEZ ORALES - 952-496-5814  
SPANISH K-5 – LUPITA REYES-MORALES 952-496-5730  
SPANISH 6-8 - LINA MARIN 952-496-5193  
SPANISH 9-12 – YAEL RIPOLI 952-496-5813



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Videos and Tutorials



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