## Adobe Creative Cloud

### Overview

Adobe Creative Cloud is available for all certified secondary staff, 9-12th grade students, and secretaries. The district’s subscription includes the following products:

- Acrobat DC
- After Effects CC
- Animate CC
- Audition CC
- Behance
- Bridge CC
- Character Animator CC
- Dimension CC
- Dreamweaver CC
- Fuse CC
- Illustrator CC
- InCopy CC
- InDesign CC
- Lightroom CC
- Lightroom Classic CC
- Media Encoder CC
- Photoshop CC
- Portfolio
- Prelude CC
- Premiere Pro CC
- Spark
- XD CC

If you don't fall into one of the groups above, but still require a license you can request one by submitting a help desk ticket. However, there are a limited number of free licenses available, and you are not guaranteed to be approved. Licenses are also available in select PC labs at Shakopee High School. If you have any questions about where Adobe products are available please contact your building Technology Assistant.

Note Adobe's licensing model has changed, and as a result the steps to install Adobe applications have changed as well. To start using Adobe Creative Cloud follow the steps below.

It's recommended Adobe files (.psd, .ia, etc.) be saved locally to your Mac or to Google Drive. Adobe provides 2 GB storage per user through their Creative Cloud Files service, but for most people that isn't enough space.

### Need more help?

If this article does not help resolve the issue, please submit a ticket.

Create a new ticket via Web Helpdesk
Create new ticket via email

Use the following ticket type:
Technology > Software or Website Issue > Adobe Software

### Step-by-step Guide
1. Open Self Service, log in, and search for Adobe Creative Cloud.

2. Select Install and wait for a notification to appear that the installation was successful.

After installation is complete, open Finder, and then browse to Applications > Adobe Creative Cloud. Double-click on Adobe Creative Cloud to open.
Creative Cloud menu bar application will open and prompt you to sign in.

In some cases you may be prompted to select between Adobe ID or Enterprise ID. Select Enterprise ID.

Enter your district Google account (user@shakopeeschools.org) and then select the password field. A new Google sign in page will pop up. Again enter your district Google account and password.
After successfully signing into Adobe Creative Cloud you will see a list of apps available to install.

With the Adobe Creative Cloud menu bar app you are able to install, uninstall, and update applications yourself. Note this is one of the only set of applications installed through this method and not Self Service.

If you had previously installed older versions of any Adobe application you will have the option to update or uninstall them.

If you require an older version of an application you can find a list of available versions by selecting the down arrow to the right of install, and then selecting other versions.

Related Articles

- User Accounts
- Sign Into Adobe Spark
- Adobe